

Date :	DD	MM	YYYY

Week N° :	
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Customer Name

Machine Serial Number Machine Family (Free Text)

Contact in Customer Plant - Name

E-Mail

Phone Number

Problem Description (Free Text)

Action done on site to try to solve the issue (Free Text)

Remote Intervention Form



Actual machine status

Comment (Free Text)

First Time or already worked on similar fault

Ticket Number if available (Free Text)

Comment (Free Text)

PLC Code last version available